

## Neighborhood Concerns

People will park in our neighborhood and there will be an increase in traffic in the neighborhood.

Children won't be safe.

Fear of violence from residents

Personal bad experiences with people with mental illness

## Our Response

Very few residents have cars. There will be 15 parking spaces at the site.

One of MHA's programs has met at a Church in San Carlos for 40 years. The site is shared with a day-care program and there have been no problems.

We screen carefully. The mentally ill are much more likely to be victims of violence than the general population.

We recognize people have different experiences. In our 50 (+) years of providing services almost all of our experiences have been positive.

## Neighborhood Concerns

People will refuse treatment

Project is too dense for the neighborhood.

We already have a massage parlor, day workers, smoking, public urination and truck drivers cutting through our neighborhood.

## Our Response

Prospective residents will be selected by Behavioral Health and Recovery Services due to their interest in treatment.

Within a block of the site there are other multifamily housing developments with higher density. Apartment next door has greater density for the site than the proposal.

Our residents at other sites do not negatively impact the neighborhoods. We have on-site staff, exterior lighting and security cameras and staffing which may reduce some of the problems that already exist.

## Neighborhood Concerns

MHA housing will be the straw that broke the camels back, the neighborhood is already in decline.

Safety, especially of children.

People wandering through the neighborhood.

Lack of monitoring of residents and medication.

## Our Response

Our beautiful property would signal a neighborhood on the rise, and we are committed and required to keep the site in top shape.

We conduct criminal background checks on all residents and would welcome a community member to sit on a screening committee.

This is not an issue with our other sites. One of the site's main assets is proximity to public transportation so residents can leave the neighborhood to attend to business.

Most people want to feel better. Staff work closely with residents and other treatment staff to make any necessary adjustments to medication regimens to ensure compliance.

## Neighborhood Concerns

A facility like this belongs in a non-residential or more industrial area.

The building process will be noisy and compromise access to the neighborhood.

The building will have communal bathrooms and kitchen like a second rate hotel.

The crime rate will increase.

## Our Response

Housing for low income individuals needs to be near transportation, shopping, banking and other amenities or people become isolated.

We will work with the contractor and community to keep the process smooth and not impinge on neighbors or access.

All units are fully self-contained with kitchens and full baths. A community room on the first floor will also have a kitchen and bathroom.

When we opened Spring Street Shelter the crime rate went down due to exterior lighting, security cameras and staffing.

## Neighborhood Concerns

Feel like victims-this wouldn't happen in Atherton.

Why here.

## Our Response

Our properties enhance the neighborhood. They're beautifully designed and maintained.

Finding a site that is in a suitable location that is of sufficient size, close to a grocery store and transportation, and affordable in San Mateo County is extremely difficult. We had realtors looking throughout San Mateo County and had investigated sites in San Carlos, San Mateo and Millbrae but they were either too expensive, too remote or already under contract.

