



SUBSIDY PROGRAMS

Housing Authority of the County of San Mateo

Why is HACSM called a “Moving-To-Work” Agency?

- ❖ Moving-To-Work (MTW) – demonstration program
 - ❖ Innovate and strategize
 - ❖ Promote self-sufficiency
 - ❖ Landlord incentive programs
-

7 Subsidy Programs

Coordinated Entry System (CES):

- ❖ Permanent Supportive Housing (PSH)
- ❖ Emergency Housing Voucher (EHV)
- ❖ Housing Readiness Program (HRP)

Direct Referral ONLY:

Referrals submitted to HACSM through specific pathways and only open during certain periods

- ❖ Mainstream
- ❖ Veteran Affairs Supportive Housing (VASH)
- ❖ Foster Youth & Family Unification

7 Subsidy Programs *continued*

Rent Café/Public Waitlist:

- ❖ Open to all – SMC preference
- ❖ www.mysmhousing.org
- ❖ Create username and password
- ❖ Access all open waitlists
- ❖ Update household composition often

HOUSING AUTHORITY OF THE COUNTY OF SAN MATEO
REFERRAL FORM



For Permanent Supportive Housing Programs (PSH)
(Please complete all sections and provide appropriate attachments)



Client Legal Name: _____ Referral Date: _____

SSN: _____ Date of Birth: _____

Client homeless Location: _____

Client Phone Number: _____ Alternate Phone Number: _____

Check Yes or No below and complete the corresponding certification forms for the client:

- | | Yes | No | |
|----|--------------------------|--------------------------|--|
| 1. | <input type="checkbox"/> | <input type="checkbox"/> | Can be diagnosed with one or more of the following conditions: substance use disorder, serious mental illness, developmental disability, post-traumatic stress disorder, cognitive impairments resulting from brain injury or chronic physical illness or disability?
<i>If yes, complete Disability Certification.</i> |
| 2. | <input type="checkbox"/> | <input type="checkbox"/> | Is currently homeless; lives in a place not meant for human habitation, or in an emergency shelter? <i>If yes, complete Homeless Certification.</i> |

Permanent
Supportive
Housing
(PSH)

- Coordinated Entry System (CES)
- Certified Disability
- Chronic Homelessness
- Long term housing assistance, no time limit

Housing Authority of the County of San Mateo
Emergency Housing Voucher Program
Applicant Information/Referral Form

	First Name	MI	Last Name	DOB	Gender	SSN
Applicant						
Member 1						
Member 2						
Member 3						
Member 4						

1. Current Address: _____
Day-time phone no: { _____ } Email: _____
2. Race (check all that apply): White Black/African American Asian
 American Indian/Alaska Native Native Hawaiian/Other Pacific Islander
3. Ethnicity: Hispanic Non-Hispanic

Emergency Housing Voucher (EHV)

- Coordinated Entry System (CES)
- Homeless or At-Risk of Homelessness at time of referral
- Long term housing assistance, no time limit

Housing Readiness Program – Goal Plan		
Goals	Identify the steps needed to achieve each goal.	Responsible Agency/Staff
<i>Secure & Maintain Stable Housing</i>		
Goal 1: Increase Income		

Goal 2: Establish a Habit of Budgeting & Savings		
Goal 3: Expand Education (AA, BA, Certificate Degree)		

Housing Readiness Program (HRP)

- Coordinated Entry System (CES)
- Homeless or At-Risk of Homelessness at time of referral
- Family Self-Sufficiency Coordination
- 5 Year Time-Limited voucher
- Incentivized

HOUSING AUTHORITY OF THE COUNTY OF SAN MATEO

Mainstream Program

Interest Application

Head of Household: _____ Date of Birth: _____
Print Name

Qualifying Member
(if different from Head of Household): _____ Date of Birth: _____
Print Name

Mailing Address: _____

Email: _____ Phone Number: _____

C. Referral Reviewed and Submitted to Housing Authority By:

	Referring Agency	Responsible Party	Responsible Party email	Signature	Date
<input type="checkbox"/>	BHRS	Mariana Rocha	mrocha@smcgov.org		
<input type="checkbox"/>	SMC Hospital System	Lucinda Dei Rossi	ldei-rossi@smcgov.org		
<input type="checkbox"/>	Health Plan of San Mateo (HPSM)	Dayani Waas, Bisrat Abraha, Travis Klingelberg	dayani.waas@hpsm.org babraha@brilliantcorners.org tklingelberg@brilliantcorners.org		
<input type="checkbox"/>	Golden Gate Regional Center (GGRC)	Don Cornejo Dennise Jauregui Travis Klingelberg	dcornejo@ggrc.org dennise@housingchoices.org tklingelberg@brilliantcorners.org		
<input type="checkbox"/>	Mental Health Association	Georgia Peterson	georgiap@mhasmc.org		
<input type="checkbox"/>	Center on Homelessness	Khalia Parish	kparish@smcgov.org		

Submit Completed Referral Application to:

**Housing Authority of the County of San Mateo Attn:
 Direct Referrals Team, Emilyn Callado**

By Mail: 264 Harbor Blvd, Bldg A
 Belmont, CA 94002

By FAX: (650) 508 – 6765

By Email: ecallado@smchousing.org

Mainstream

- Referred through San Mateo County hospital system – 7 pathways
- Certified Disability
- Homelessness preference, but not a requirement

VASH

- No time limit
- Homelessness or At-Risk of Homelessness
- Referral directly to HACSM from the VA

Foster Youth

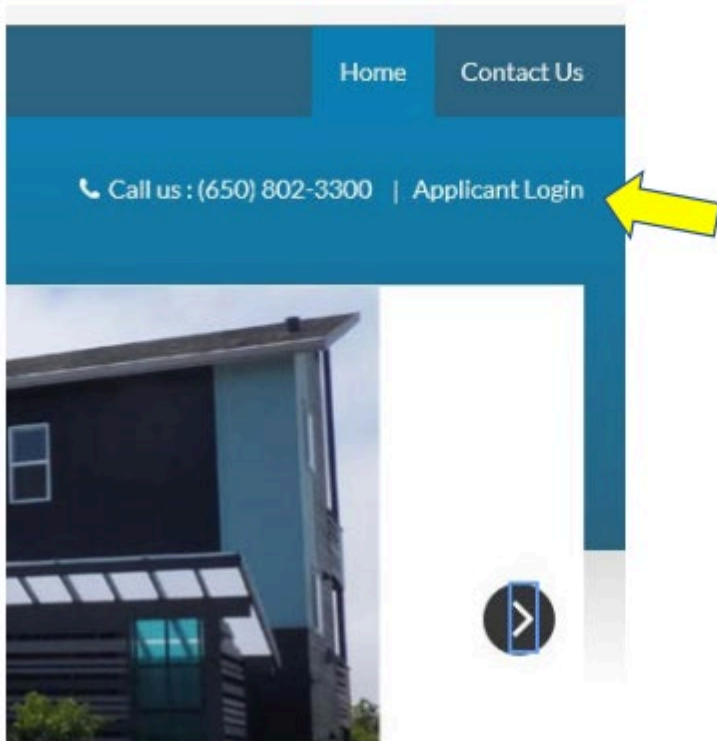
- 5 Year Time Limited, functions like the MTW program
 - Homelessness or At-Risk of Homelessness
 - Referral directly to HACSM from partnering agency (ex. Star Vista)
-

Does "Moving-To-Work" mean that I have to work???

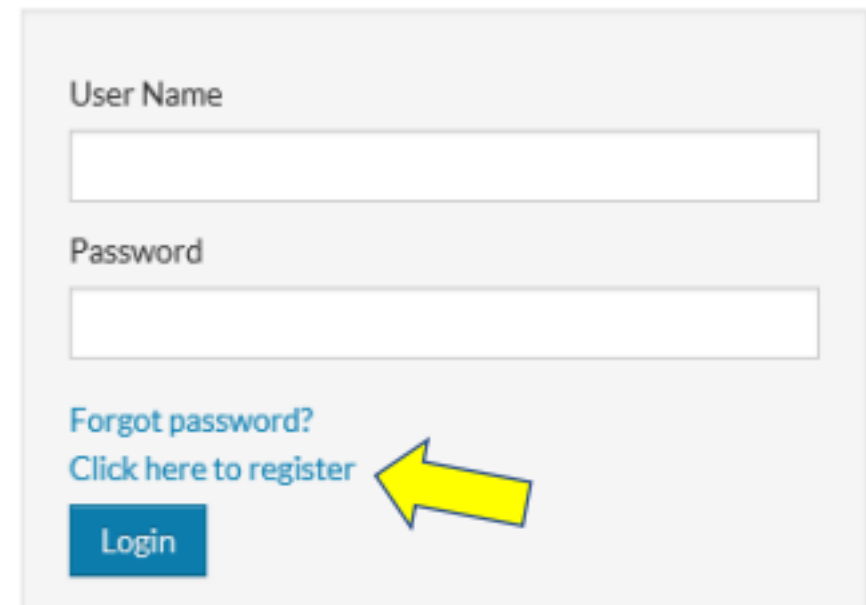
- Designed for individuals and families who want to get help paying their rent so that they can focus on other areas of their life
 - *Education*
 - *Citizenship/immigration status*
 - *Promotional opportunities and career advancement*
- Not limited to "working" age or "able-bodied" households
- Citizenship/Immigration specifications
- Family Self-Sufficiency (FSS) Coordinator is assigned to each household
- Five Year Time-Limited Program
 - *Hardship Exemption if eligible (62+ year old and/or disabled members)*

Rent Café

1. At the Home page of www.mysmchousing.com, click on Applicant Login (upper right-hand corner of screen):



2. At the Login screen, click on the [Click here to register](#) link

A screenshot of the Rent Café login screen. It features a light gray background with a white login form. The form has two input fields: 'User Name' and 'Password'. Below the password field, there are two links: 'Forgot password?' and 'Click here to register'. A blue 'Login' button is positioned below the 'Click here to register' link. A yellow arrow points to the 'Click here to register' link.

Rent Café - continued

3. On the Create an Account page, click the 'I Want to Apply' box:

Create an Account

Password must be a minimum of 10 characters long and must contain all of the following: one lowercase letter, one uppercase letter, one number and one symbol.

I Want to Apply



I do NOT have a registration code

****Registration codes are only provided when HACSM staff create an appointment and invite participants in an email (ex. To complete a recertification in the future). This would not apply to brand new applicants*

Tell Us About Family Members

Tell Us About Family Members

First Name*

Emilyn

Middle Name

Last Name*

Callado

Date of Birth*

Social Security Number (If this person does not have a SSN, please enter 999-99-9999)*

555-22-3333

Gender*

Relationship to the Head of Household*

Head of Household

Citizenship Status*

Is this person disabled?*

Ethnicity

Hispanic or Latino*

Race

American Indian or Alaska Native*

Asian*

Black or African American*

Native Hawaiian or Other Pacific Islander*

White*

Save

Cancel

MTW and other open waitlists

50058 Online Application

- Language Selection
- Instructions
- Household Composition
- Household Information
- Preferences
- Waiting List
- Summary
- Application Confirmation

Application Progress 79%

Applications & Certifications | Hi, Emilyn ▾

* Denotes a required field

Waiting List

Select the waiting list(s) you want to apply to.

Search:

Select	Waiting list ▲	Description
<input type="checkbox"/>	Half Moon Village	Half Moon Village is a senior complex located at 1 Bloom Lane in Half Moon Bay, CA. The Head of Household, spouse, or co-head must be 62 years of age or older to reside at this property. This opening is for the 2 BR units only and the household must meet all criteria to reside in a 2 BR unit.
<input type="checkbox"/>	MTW Self-Sufficiency Program	The Moving To Work (MTW) program list is the Housing Authority of the County of San Mateo's primary Section 8 voucher wait list for all applicants. Please do not let the name of this list prevent you from applying - the list is open for everyone!
<input type="checkbox"/>	Serenity Senior Housing	Serenity Senior Apartments is a senior complex located at 2358 University Ave in East Palo Alto, CA. The Head of Household, spouse, or co-head must be 62 years of age or older to reside at this property. This opening is for the 2 BR units only and the household must meet all criteria to reside in a 2 BR unit.
<input type="checkbox"/>	St Matthew	St Matthews is located at 215 E Second Ave in San Mateo, CA. The units at this property are Single Room Occupancy (SRO) units and some units have shared bathrooms.

[Back](#) [Next](#)

Confirmation Email

Housing Authority of the County of San Mateo - Online Application Completion Confirmation



Housing Authority of the County of San Mateo <no-reply@rentcafe.com>

To: em_c31@yahoo.com



Application Completion Confirmation

Dear Emilyn,

Thank you for completing **Online Application** in RentCafe. We have forwarded it to the property manager for approval.

If you have any questions, please contact us using the information below. We appreciate the opportunity to serve you.

Thank you,

Housing Authority of the County of San Mateo

housing.smcgov.org

Main #: (650) 802-3300

TDD #: (650) 802-3370

This is an auto-generated email. Please do not reply to this email.

Rent Café – Take Aways

- Your password should be unique, but not so complicated that you can't remember it
 - Log in at least once every 365 days
 - Update your household and income information regularly
 - Keep checking at least once a month for new postings
 - True lottery system – no guarantees
-

QUESTIONS?

Emilyn Callado
Housing Programs Supervisor
Housing Authority of the County of San Mateo
Office (650) 508-6765
Remote (669) 247-1144
ecallado@smchousing.org



SAN MATEO COUNTY HEALTH

BEHAVIORAL HEALTH
& RECOVERY SERVICES

BHRS Housing Information

May 12, 2023

Mariana Rocha, LCSW Clinical Services Manager

BHRS Spectrum of Housing

Coordinated Entry
Services CES- A
Program by Human
Services Agency HSA

Shelter Information

MHSA Housing

No Place Like Home
(NPLH) Housing-
Chronic Homelessness

Mainstream Vouchers

FSP Housing (Telecare
& CAMINAR)

Caminar New Ventures
& YAIL Young Adult
Independent Living
Program

Mental Health
Association (MHA)
Housing

Housing Support

Core Service Agencies - Emergency Safety Net Assistance- HSA

DALY CITY COMMUNITY SERVICE CENTER

350 90th St., Daly City
(650) 991-8007

**Area Served: Daly City,
Broadmoor, Colma**

YMCA COMMUNITY RESOURCE CENTER

1486 Huntington Ave.,
South San Francisco
(650) 276-4101

**Area Served: Brisbane, San Bruno,
South San Francisco**

PACIFICA RESOURCE CENTER

1809 Palmetto Ave., Pacifica
(650) 738-7470

Area Served: Pacifica

COASTSIDE HOPE

99 Avenue Alhambra, El Granada
(650) 726-9071

**Area Served: Montara, Moss Beach,
El Granada, Half Moon Bay**

LOCATIONS

SAMARITAN HOUSE

4031 Pacific Blvd., San Mateo
(650) 347-3648

**Area Served: Belmont, Burlingame,
Foster City, Hillsborough, Millbrae,
San Mateo, San Carlos**

SAMARITAN HOUSE SOUTH

1836B Bay Rd., East Palo Alto
(650) 294-4312

**Area Served: East Palo Alto,
Menlo Park**

PUENTE DE LA COSTA SUR

620 North St., Pescadero
(650) 879-1691

**Area Served: La Honda, Loma Mar,
Pescadero, San Gregorio**

FAIR OAKS COMMUNITY CENTER

2600 Middlefield Rd., Redwood City
(650) 780-7500

**Area Served: Redwood City,
North Fair Oaks, Portola Valley,
Woodside, Atherton**

Behavioral Health Shelter Beds



Behavioral Health dedicated beds for BHRS clients are available at:

➔ **Maple Street Shelter (5 beds) and Safe Harbor Shelter (5 beds)** Referrals are submitted to Facilities Utilization Management (FUM) team for review - FUM Supervisor is Kimberly Kang
Kkang@smcgov.org

Onsite support services provided by Adult Resource Management (ARM)

➔ **Mental Health Association Spring Street Shelter (15 beds)** –Referrals are submitted directly to MHA 2686 Spring St, Redwood City, CA 94063 Georgia Peterson (MHA) Phone: (650) 365-5772

Onsite support services are provided by MHA

Mental Health Services Act (MHSA) Housing

	Housing Developer	Number of MHSA Units	Construction completion year
1.	Cedar Street Apartments 104 Cedar St. Redwood City Mental Health Association (MHA) * Applications are submitted directly to MHA	5 MHSA units 15 total units	2009
2.	El Camino Apartments 636 El Camino Real, South San Francisco Mid Pen -	20 MHSA units 106 total units	2010
3.	Delaware Pacific Apartments , 1990 S. Delaware St. San Mateo Mid Pen Housing	10 MHSA unit 60 total units	2011
4.	Waverly Place Apartments 105 Fifth Ave North Fair Oaks, Redwood City Mental Health Association (MHA) *Referrals via CES	15 MHSA units 16 total units	2017
5.	Arroyo Green Senior Housing 62+ , 707 -777 Bradford St. Redwood City MidPen Housing	6 MHSA units 177 total units	2019
6.	Fair Oaks Commons- 2821 El Camino Real, North Fair Oaks Redwood City Alta Housing	6 MHSA units 67 total units	2019

**Total
62
MHSA
Units**

MHSA Housing Eligibility Criteria & Referral Information

Eligibility:

- A person with a Serious Mental Illness (Priority given to clients in Full Service Partnership Programs or Intensive Case Management programs)

AND

- Homeless, At Risk of Homelessness which includes individuals transitioning out of locked settings (i.e. jail or Mental Health Rehabilitation Center)

Referral Information: Clients are referred by their BHRS or BHRS contracted provider case manager. Referrals are submitted to Kelsey Dattilo kdattilo@smcgov.org if a vacancy is available.

*Some projects are referred by the Coordinated Entry System or via direct application such as MHA Cedar Street



MHSA Supportive Services

On site Supportive Services offer the following services:

- Tenant engagement
- Housing Retention Skills
- Harm Reduction
- Motivational Interviewing
- Crisis intervention/de-escalation
- Effective service coordination

BHRS or BHRS contracted services include:

- Mental health care
- Substance Use Services
- Linkage to physical health care
- Case Management
- Daily Living Skills Training
- Benefits counseling and advocacy
- Housing retention skills
- Peer Support Activities
- Recreational and social activities
- Educational services
- Employment services
- Access to other services

No Place Like Home (NPLH) Units

Eden Housing Light Tree Apartments

9 NPLH Units – Total of 198 Affordable Housing Units

Eligibility:

- A person with a Serious Mental Illness (Priority given to clients in Full Service Partnership Programs or Intensive Case Management programs)

AND

- Chronic Homeless or At Risk of Chronic Homelessness

Referral information: Clients are referred by CES

NPLH On site housing supported services

Department of Housing Mainstream Vouchers

The Housing Authority of the County of San Mateo in 2018 were awarded Mainstream Housing Vouchers (similar to Section 8) targeting disabled adults under 62 years of age.

BHRS was one of six organizations that could refer for the Mainstream Voucher Program

Eligibility:

- The household meets HACSM Voucher Program requirements such as income, assets, citizenship/immigration, criminal background, etc.
- The qualifying person must be at least 18 yrs old and under 62 years of age at the time of move in
- The qualifying person has a disability as defined by HUD (physical, developmental, chronic health, HIV/AIDS, SMI) *Disability form has to be signed by MD not an NP

AND at least one (1)

- Homeless-Letter of support is required
- At risk of being homeless (i.e. 14 days from being homeless) Letter of support is required
- Transitioning out of institutional or other segregated setting
- At serious risk of institutionalization

Referral Information: Clients are referred by their BHRS or BHRS contracted provider case manager. Referrals are submitted to Kelsey Dattilo kdattilo@smcgov.org if a vacancy is available.

**Currently DOH is not accepting referrals



BHRS Contracted Housing Providers

FSP Housing
(Telecare & CAMINAR)

Caminar New Ventures
& YAIL Young Adult
Independent Living
Program

Mental Health
Association (MHA)
Housing

BHRS Housing Support

Housing Groups:

The adult Behavioral Health Regional clinics offer housing support groups to help clients connect with the various housing opportunities they may be eligible for.

Clients also obtain support for looking for units, filling out applications, and support/tips when meeting with landlords.

For more information you can contact:

Kelsey Dattilo kdattilo@smcgov.org or

Lee Harrison LeHarrison@smcgov.org





SAN MATEO COUNTY HEALTH

**BEHAVIORAL HEALTH
& RECOVERY SERVICES**

Q&A

BHRS Supported Housing


Mariana Rocha, LCSW Clinical Services Manager:

MRocha@smcgov.org

Kelsey Dattilo, LCSW Supported Housing Supervisor

kdattilo@smcgov.org

Lee Harrison, Senior Peer Worker: LeHarrison@smcgov.org

The background features a complex geometric design. On the left, there are several overlapping shapes: a dark purple triangle at the top left, a blue square with concentric circles, a light grey semi-circle, a pink triangle with diagonal lines, a pink square with a white grid pattern, a blue square, a grey triangle, and a dark purple triangle at the bottom left. A white dot is connected by a thin white line to the top-left corner of the pink triangle with diagonal lines. The text is positioned on the right side of the image, set against a solid blue background.

RECOVERY RESIDENCES AND SOBER LIVING ENVIRONMENTS (SLE)



RECOVERY RESIDENCES

Also known as Sober Living Environments (SLE) are a safe, clean, sober, residential environment for individuals who have completed or are currently enrolled in Substance Use Disorder (SUD) treatment and are committed to sobriety that promotes individual recovery through positive peer group interactions among house members and staff.

Sober living housing is affordable, alcohol and drug free and allows the residents to continue to develop their individual recovery plan and to become self-supporting.



SUPPORTING THE ROAD TO RECOVERY

GENERALLY, THESE RESIDENTS ARE EXPECTED TO PARTICIPATE IN INTENSIVE OR OUTPATIENT TREATMENT WHILE LIVING IN A RECOVERY RESIDENCE.

Residents who complete treatment may remain in the Recovery Residence but will be expected to pay their fair share of rent.

EXPECTATIONS OF RESIDENTS

- Willing to remain clean and sober
- Must be workign and/or enrolled in a vocatoinal or other training program while living in the program
- Participate in an intensive outpatient or outpatient program while living in the homes
- Attendance at weekly house meetings and 12-step meetings
- Motivated to make positive changes in ones life
- Willing to follow the guidelines of the program
- Must be 18 years or older
- Qualifies as low income
- Priority is given to gradutes of the agency providing the residence



OUR COMMON GROUND

MEN AND CO-ED HOUSING SERVICES AVAILABLE

Our Common Ground (OCG) has been providing client centered, dual diagnosis treatment and supportive housing since 1988.

Their men-only and co-ed recovery residences accept clients who are actively engaged in a San Mateo County based outpatient substance abuse treatment program. There is no cost for these services if the person is actively participating in treatment.

For questions about the program, call (650) 385-8762.

SERVICE LEAGUE

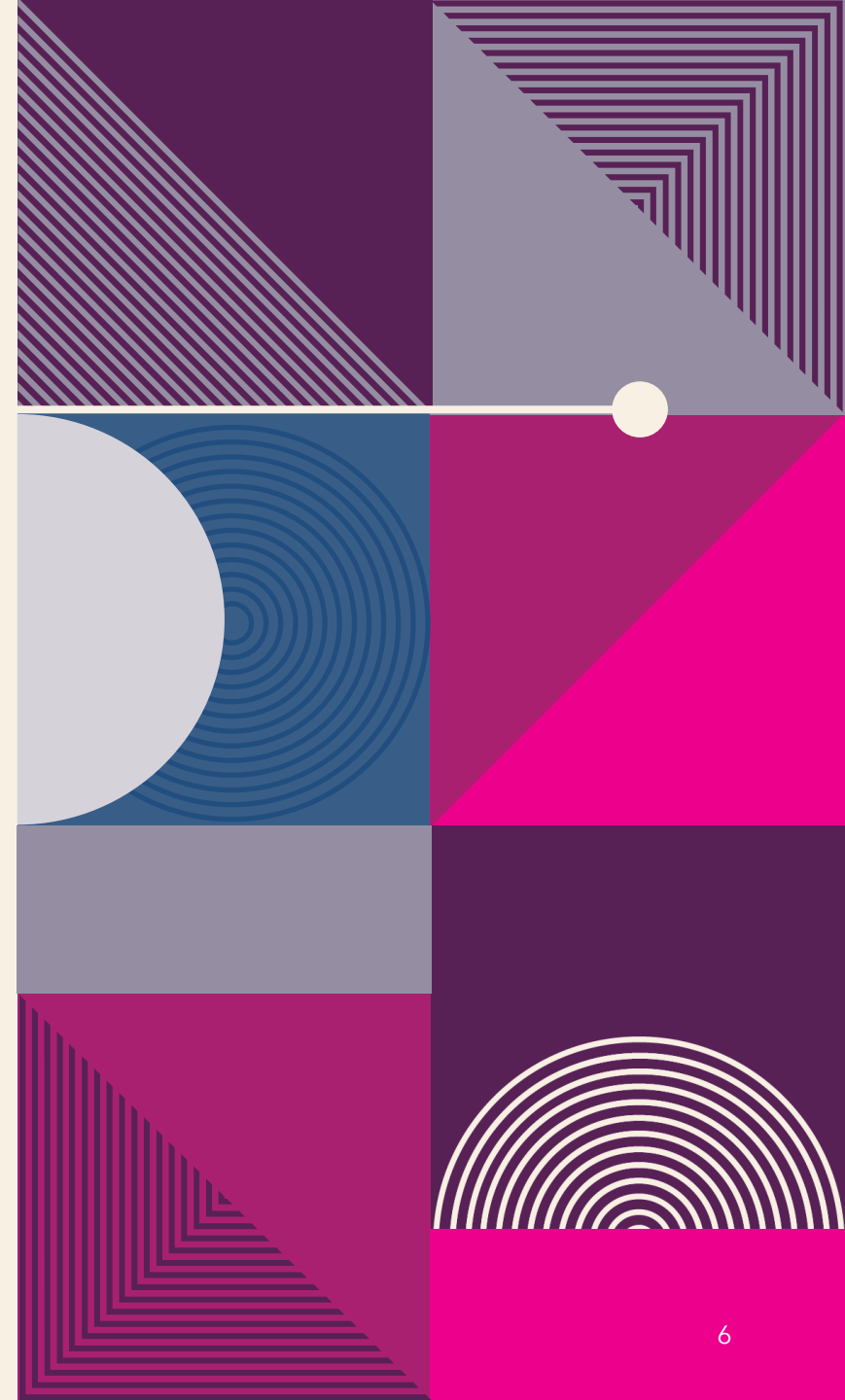
WOMEN'S HOUSING SERVICES AVAILABLE

Service League operates five, six-bed homes located in residential settings throughout Redwood City.

These homes are substance free and provide residents the opportunity to get back on their feet while they work towards their goals. Women with children >1 old are accepted.

Residents are required to be working or enrolled in a vocational training program.

For questions about the program, all (650) 363-8769.



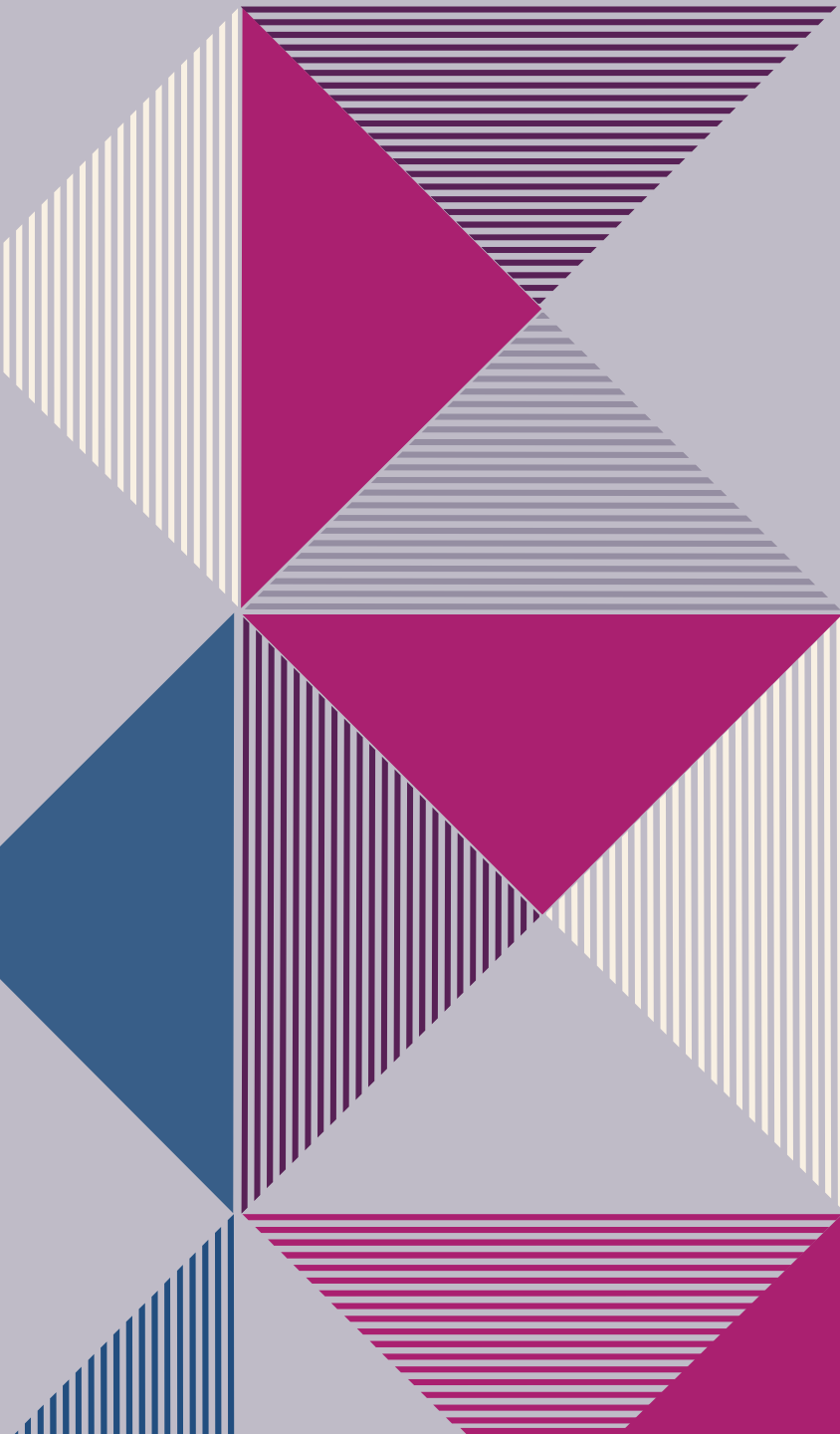
PROJECT 90

MEN'S HOUSING SERVICES

Project 90 offers recovery residences in San Mateo County.

Residents must be enrolled in a DHCS-certified outpatient program and contribute to housing costs based on their ability to pay.

Learn more at www.caminar.org/p90 or call the intake team at (650) 579-7881.



HOUSING AND RECOVERY SERVICES

Beneficiaries can receive on-going support after treatment, through individual and group counseling, relapse prevention, recovery monitoring or linkage to support groups to assist their recovery.

Recovery services include weekly or monthly recovery coaching, monitoring via telephone, telehealth or in-person meetings, peer-to-peer services, relapse prevention services, linkages to life skills, housing, transportation, self-help, spiritual, job training, education services, and family support.



THANK YOU

Keri Kirby

Executive Director

Sitike Counseling Center

Kkirby@sitike.org

Supportive Housing First: Critical Collaborations That Work

By Mental Health Association of San Mateo County



What Is Your Day Like?



▶ The Role of Occupational Therapy

▶ Why it's a good fit for Housing First





▶ Client Engagement

▶ The Sooner the Better

▶ Taking a proactive approach

▶ “front-loading” services

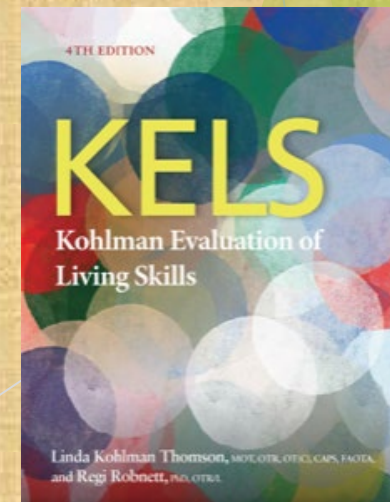




- ▶ Assessment of Needs
 - ▶ Skills
 - ▶ Occupational Profile
 - ▶ Functioning

Occupational Profile			
<p>"The occupational profile is a summary of the client's occupational history and experiences, patterns of daily living, interests, values and needs (AOTA, 2014, p. S13). The information is obtained from the client's perspective through formal interview and casual conversation and leads to an individualized, client centered approach to intervention.</p>			
Client/Date: _____			
Client Report	Reason the client is seeking services and concerns related to engagement in occupation.		
	Occupations in which the client is successful.		
	Personal interests and values.		
	Occupational history (i.e. life experiences).		
	Performance patterns (routines, roles, habits, and rituals).		
What aspects of the client's environments or contexts does he or she see as:			
	Supports to Occupational Engagement:	Barriers to Occupational Engagement:	
Environment	Physical (e.g. buildings, furniture, pets).		
	Social (e.g. spouse, friends, caregivers).		
Context	Cultural (e.g. customs, beliefs).		
	Personal (e.g. age, gender, SES, education).		
	Temporal (e.g. stage of life, time, year).		
	Virtual (e.g. chat, email).		
Client Goals	Client's priorities and desired targeted outcomes.		

COPM
Canadian Occupational
Performance Measure





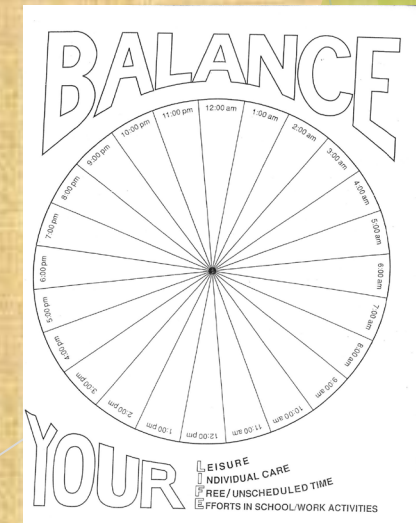
▶ What Do You Do with the Information



► Focus on Community Reintegration

► What Does It Mean

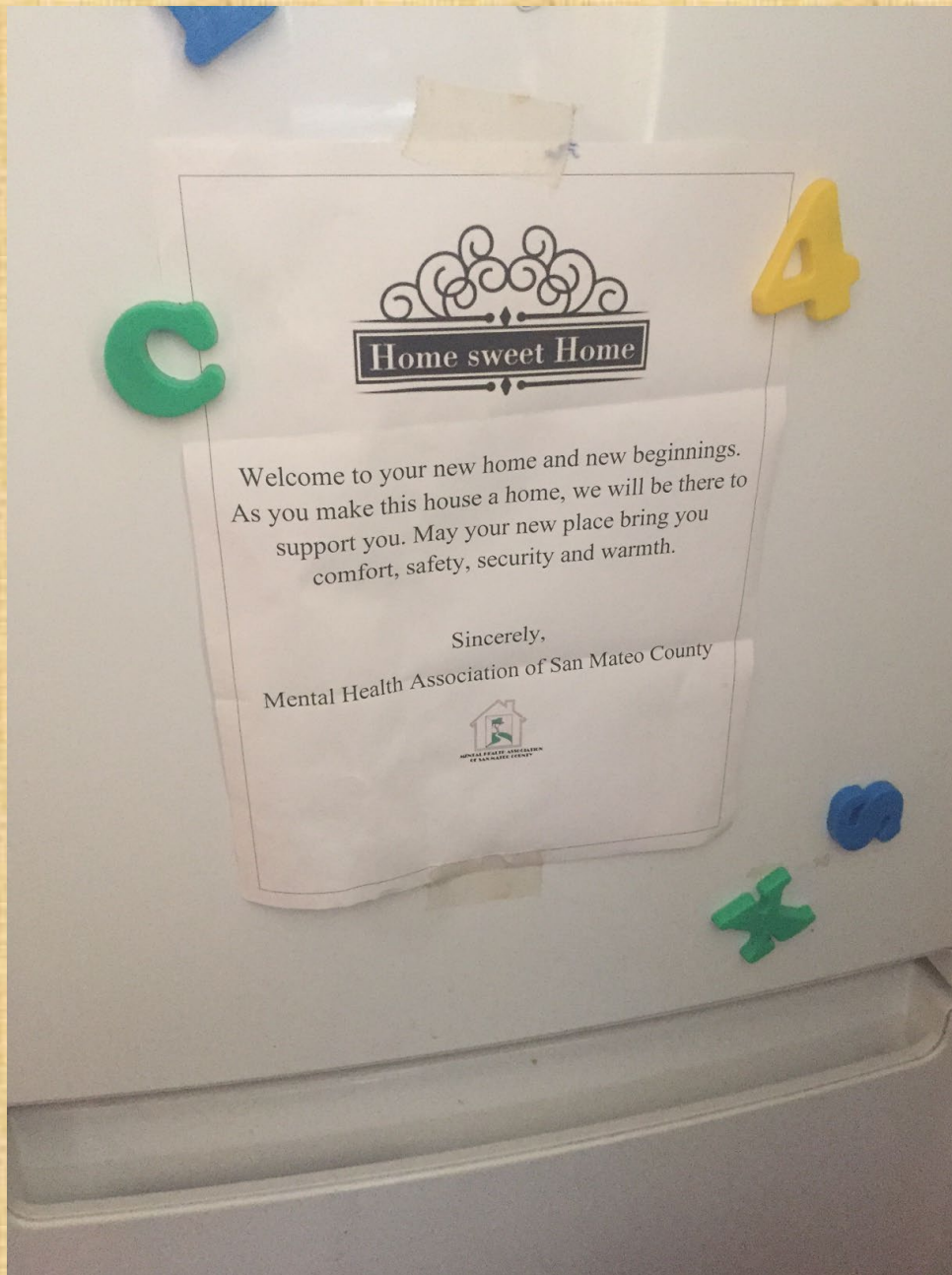
► What Does It Look Like





“How we spend our days is, of course, how we spend our lives.”

-Annie Dillard, *The Writing Life*



Supportive
Housing First:
Critical
Collaborations
That Work

