PRESENTED BY DORALY ESPINOZA

FRIENDSHIP CENTER PROGRAM COORDINATOR



MHA Friendship Center

Empowering people to live their best life. www.mhasmc.org





Who We Are



MHA Friendship Center provides individuals living with mental illness a safe place to go during the day, a hot meal, social engagement, and educational activities.

Opened in 1970 as MHA's first direct service program, the Friendship Center has helped shape the agency programs we offer today. By working closely with clients to discover what their key needs are, we evolved as an agency to provide stable housing and supportive services.







- 18 years or older
- San Mateo County Resident

open -door policy.

General Eligibility

To participate, you must be:

- Our program is open to individuals
- living with mental illness. A
- diagnosis is not required. We do not
- ask about or screen for mental
- health conditions. We have an



"The Friendship Center is almost like a second family. You show up and everyone knows who you are and they are excited to see you."



MHA

Impact from COVID

All in -person Centers closed at the start of the pandemic and we quickly adapted to offer alternative ways for our members to connect online and over the phone. It was definitely a challenge at first.

We are proud to share that program services continued while we were asked to shelter in place.

There was a noticeable increase in membership engagement. Members checking in on each other, exchanging phone numbers, meeting outside of our groups, etc.

Now that indoor events are allowed, we are working hard to reopen Center locations across the county.









"I have come to these events for 25+years and I find them to be a haven – we get to relax and enjoy the space and the people."





Services



Events & Engagement Activities

In-person Centers, picnics and outdoor events during the warmer months, mindfulness groups at residential sites, annual celebrations and holiday parties.

Peer-led Friendly Conversations

Our peer support counselors do outreach calls every week and engage members in friendly conversations. Members can opt in or out of these calls at any time. Great way to be introduced to staff and get an idea of what the Friendship Center is all about.

Online Zoom Meetings

Our online meetings provide a safe and inclusive space for members to join from the comfort of their home. Members get to immerse in a supportive environment, share stories, practice mindfulness activities, and stay entertained. Meetings are transitioning to being peer-led.





CULTURAL HUMILITY& INCLUSION AT OUR CORE

FRIENDSHIP CENTER

We understand the importance of having a safe space for our community to come together and feel supported.



CULTURAL HUMILITY & **INCLUSION AT OUR CORE**

We always bring our Centers to the community. Where there is a need, we do our best to provide a location that is easily accessible.

Prior to COVID, we had 11 locations throughout the county from EPAto Daly City. We currently have Centers in Redwood City and Daly City, and are actively working to open new locations.

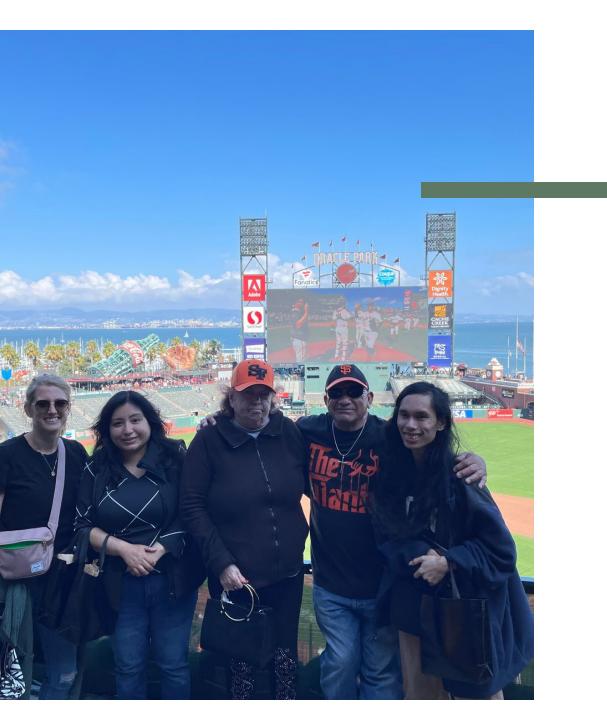
Services are provided in English and Spanish.





of San Mateo County





CULTURAL HUMILITY & INCLUSION AT OUR CORE



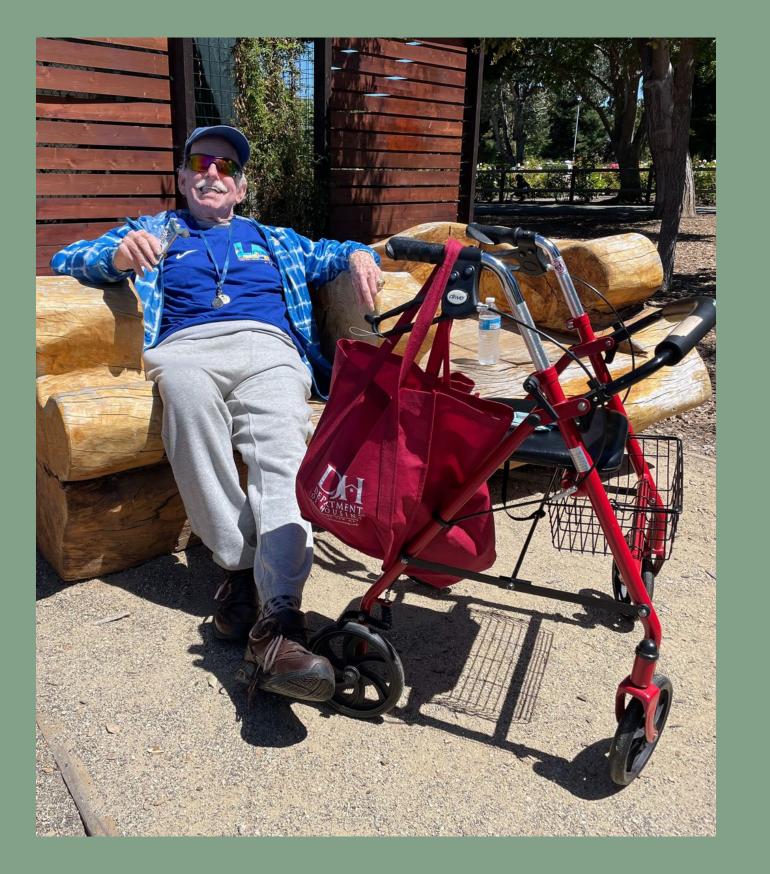
MHA Mental Health Association of San Mateo County

Peer Support

Peer support is an essential part of the Friendship Center and plays an important role in all of MHA's programs. Our certified peer support counselors do an outstanding job at creating a space where members feel accepted and understood.

Volunteers

We have volunteers from a variety of different backgrounds, cultures, and organizations across the county. Many of our volunteers are peers and we work closely with SolMateo which is our largest private donor that is generous enough to provide a monthly luncheon at our Centers.



"What I like most about the Friendship Center is the people. You can talk with people and there is no criticism or judgment."





CONTACT US

We'd love to hear from you!

Doraly Espinoza (she/her) Friendship Center Program Coordinator Phone: 650 -722-7385 Email: doralye@mhasmc.org www.mhasmc.org

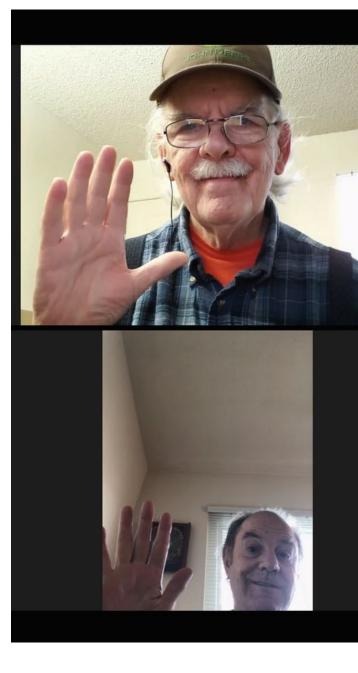
Join our contact list to receive our monthly calendar and event flyers.



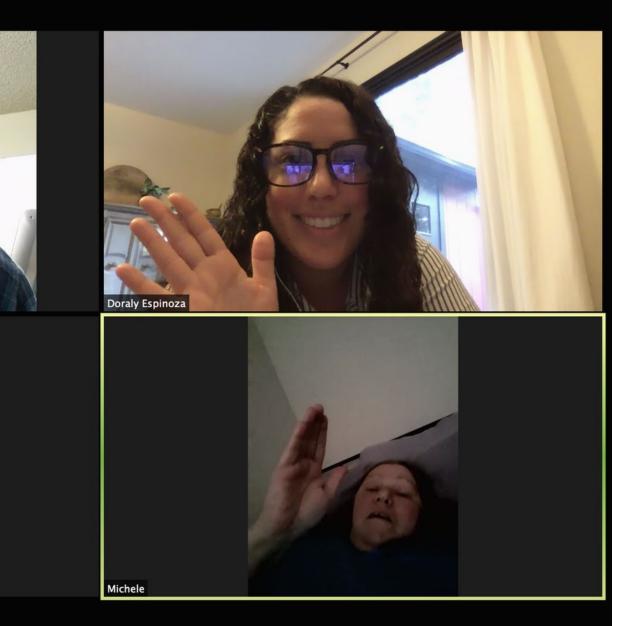
MHA



THANK YOU!













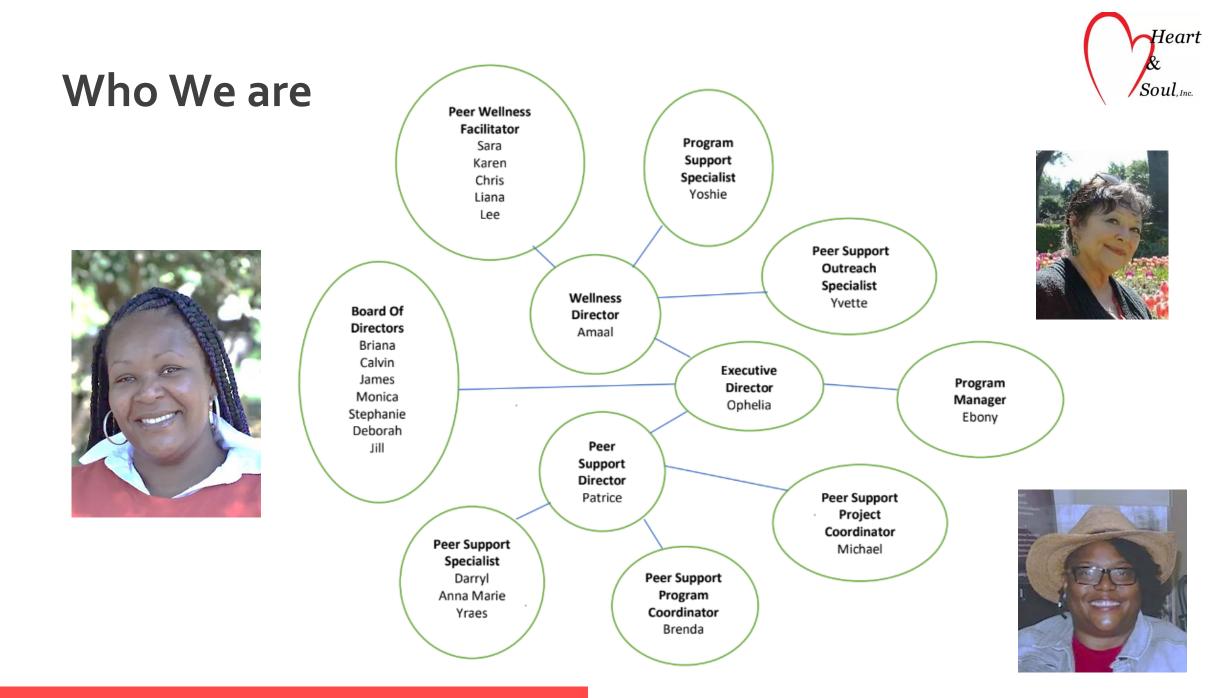
Support, Change & Growth!



An Introduction To Heart & Soul

- Who We Are
- What We Do & How
- Programs/Projects
- Monthly Calendar
- Connect With Us





What We Do & How



Our Vision:

Acceptance, inclusion, and dignity for those striving toward self-defined mental wellness

Our Mission:

Creating connection, hope, and healing through peer support for mental health

Support, Change & Growth

Who do we support?

- Peers supporting each other
 - Clients-anyone using mental health services
 in San Mateo County
 - Those who need non-judgemental acceptance

How do we do it?

- Communicating the important message: "You are not alone"
- Supporting clients with information about community resources
- Assessing their needs
- Providing recreational activities
- Building relationships
- Providing unconditional love and friendship in a welcoming environment

Recognizing that everyone is on their own wellness path
 We meet people where they are, along their recovery journey

Signs we are making a difference

- People keep coming back because they feel safe
- Seeing a smile on their faces, and a change in their mood and demeanor

Heart

- They bring a friend
- Visible life changes
- Increased self-esteem and trust
- When they are communicating and involved
- When they are hopeful

Anticipated Changes

- Less visits to PES/5150
- Drop in suicides
- Longer lifespans
- Connectedness to family, friends, and community
- Sense of self-worth increases

Why are we here?

• To provide a non-threatening environment for communication

 To offer a community-based self-help support system

 To help clients develop life skills in their recovery

To give clients a voice

Unique Programs & Projects





Unique Programs & Projects: STS

- Anti-stigma campaign to change the adverse image of those living with mental health challenges or Substance Use issues, and their misunderstood portrayal in the media
- Our presentations consist of panelists with lived experience, who share their journeys of recovery with various community audiences
- Freeing the world of stigma, one story at the time







Unique Programs & Projects: TWC

- Group classes on various wellness topics
- In person and virtual games, social outings, open house and events
- Extensive peer support through group interactions in the office or BHRS Centers
- Technology support to participants to be able to participate in programming





H&S Open House Every 3rd Wednesday!

- Free Food
- Presentations
- Activity/Sharing
- Connecting
- Swags!



	Т	OTAL WELL	NESS CLUE	BACTIVITIE	S		
Freid Wolliness Club		MA	Y 20	23		Heart & Soul.m	
Honoring Asian American and Pacific Islander Heritage Month and Celebrating May Mental Health Awareness Month 2023							
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	
May Day ls Lei Dry	1 Monday Movie Matinee 12:00 - 3:00 pm In-Person at Burlingame Community Center Drop-In Hours 3:00 pm - 6:00 pm	2 Total Wellness Online 11:00 Heckness unfiltrativity Theres Shally Instantizative Contractions and the Contractions Art for Wellness Zentangles 1:00 am h-Person at Butterness Photography for Wellness	3 Community Center Drop-In Hours 18:00 am - 12:00 pm InFerence Abadigate TW Friends of Holpe 11:00 am InFerence Aladia Consult, Safe Car IW True Hope 11:30 am	4 Total Wellness Online 11:00 tetrs 2mon cr/07/1711/10/ue530.0000 Software to adv/0701211/10/ue530.0000 BING 100 pm In/Proon at Builingane Mindful Movement 200 pm In/Proon at Builingane Alternatives to Suicide 330 pm	5 CINCO DE MAYO TW Friends of Hope 11:00 am In Person at Contral County, San Mako True Hope Movie Night 3:00 pm - 7:00 pm In Person at Mich County, Gay Chy Friday Fun Group 7:00 pm	6 Saturday Coffee Chat 11:00 am Inc: Norlive A sourced M12855 Movie & Pizza 12:00 pm In-Person al Burlingame	
7	In-Person at Burlingame	2:00 pm In Person at Burlingane 9 Total Wellness Online 11:00	In Person at Central County, San Hateo	111 Total Wellness Online 11:00	https://usiGerb.zoom.us/f22353434119	13	
1	Monday Movie Matinee 12:00 – 3:00 pm In-Person al Burlingame	Art for Wellness Zentangles 1:00 am In-Person at Burlingane	Drop-In Hours 10:00 am - 12:00 pm In-Person at Builingame	https://zoen.us/197767341774?peed=SifuSUvH SGIWUZK1pCHUVZbG112209 BINGO 1:00 pm	In Person at Central County, San Nateo	Saturday Coffee Chat 11:00 https://usiGineb.zoom.usi/K3H2265	
	Community Center	Photography for Wellness 2:00 pm in Person at Burlingame	TW Friends of Hope 11:00 am In Person at North County, Daly City	In Person at Burlingame Mindful Movement 2:00 pm In Person at Burlingame	3:00 pm – 7:00 pm In Person at North County, Daty City	Movie & Pizza 12:00 pr In-Person at Burlingame	
	Drop-In Hours 3:00 pm - 6:00 pm In-Person at Burlingame	WRAP Support Group 3:30 pm HYBRD: In Person at Burlingane or Virtually: https://us/Beredown.us/70041239?prds MFW/Zw/FBIeCSOMETCVmNBmErefat/8	TW True Hope 11:30 am In-Person at Central County, San Mateo	Hearing Voices Group 3:30 pm https://actioned.acom.cg/86/53/21/87/pm d=c6/pgat/SDW/cd/P1YTR/action/Cd/22/86	Friday Fun Group 7:00 pm https://ustReeb.zoen.us/02283184819	Men's Group 4:00 p https://www.zoon.us/#52464407	
14 Happy Mother's Day!	15 Monday Movie Matinee	16 Total Wellness Online 11:00 https://com.us/097167841774?pwd=580u50 x015GINU2X4pcM0V25GI1209	17 Community Center Drop-In Hours 10:00 am – 12:00 pm In-Person at Builingame	18 Total Wellness Online 11:00 https://com.us/9775791/771/powd=5@us/Us/1 SGIWIZZA1pcNWZbG1fZatg	19 TW Friends of Hope 11:00 am In Person at Central County, San Hateo	20 Saturday Coffee Cha 11:00 am	
	12:00 – 3:00 pm In-Person at Burlingame	Art for Wellness Zentangles 1:00 am In Person at Burlingame	TW Friends of Hope 11:00 am In Person at Central County, San Nateo TW True Hope 11:30 am	BINGO 1:00 pm In-Person at Burlingame	True Hope Movie Night 3:00 pm – 7:00 pm In Person at North County, Daty City	https://usiGueb.zoon.usi/836266	
	Community Center Drop-In Hours 3:00 pm – 6:00 pm In-Person at Burlingame	Photography for Wellness 2:00 pm InPerson at Burlingane	In Parcon at Noth County, Daly City Nonthly Community Drop-In Canter Open House 3:00 – 6:00 PM at Burlingame	Mindful Movement 2:00 pm In-Person at Burlingame Alternatives to Suicide 3:30 pm In-Person at Burlingame	Friday Fun Group 7:00 pm https://usifeweb.zoom.usi/02203164019	Movie & Pizza 12:00 pm In-Person at Burlingame	
21	22 Monday Movie Matinee	23 Total Wellness Online 11:00 http://www.us/0710141774/bod-SEv6UM060HU0X19CM	24 Community Center Drop-In Hours	25 Total Wellness Online 11:00	26 TW Friends of Hope 11:00 am In-Person at Central County, San Hateo	27 Saturday Coffee Ch	
	12:00 - 3:00 pm In-Person at Burlingame	Art for Wellness Zentangles 1:00 pm In Person at Burlingame	10:00 am - 12:00 pm In Person at Burlingame	BINGO 1:00 pm In-Person at Burlingame	True Hope Movie Night 3:00 pm – 7:00 pm	11:00 am https://usiGoreb.zoom.us/j1301220	
	Community Center Drop-In Hours 3:00 pm - 6:00 pm	Photography for Wellness 2:00 pm In-Person at Burlingame WRAP Support Group 3:30 pm	TW Friends of Hope 11:00 am In Person at North County, Daly City	Mindful Movement 2:00 pm In-Person at Burlingame	In Person at North County, Day City	Movie & Pizza 12:00 pm	
	In-Person at Burlingame	HYDRID Chapter Chapter Constraints HYDRID: In Person at Burlingame or Virtually. https://www.acon.us/960710141233/mid=M FUVI2w2F BleGSOME (GVmH/Ghrfrdrds	TW True Hope 11:30 am In Person at Central County, San Mateo	Hearing Voices Group 3:30 pm In-Person at Burlingame	Friday Fun Group 7:00 pm https://us16eeb.zoom.us/62263454519	In Person at Burlingame	
28	29 NOACTIVITIES	30 NO ACTIVITIES Heart & Soul Closed for Professional Development	31 NO ACTIVITIES Heart & Soul Closed for Professional Development	#SHARE4 May is Mental Health Month! Lean about free events, getting involved a SMCHealth.org/MHM		ian American & cific Islander ritage nth NAY 2023	







Unique Programs & Projects: Peer Support

- H.O.P.E. one-on-one Peer Support program to help individuals transition from acute psychiatric care into lower level of care or the community
- Provides recovery support, self-care modeling and utilizes evidence-based tools like W.R.A.P.
- Connects to local resources and partner organizations (CA Clubhouse, NAMI SMC)
- New participants <u>by referral</u> only via San Mateo County Behavioral Health Services (BHRS)
- Peer Support Groups (e.g. Alt2Su, Hearing Voices)







Heart & Soul Has Moved!

COMMUNITY DROP-IN CENTER

Mental Health Peer Support for San Mateo County

1633 Old Bayshore Hwy, Suite 258 Burlingame, CA 94010

Office Phone: 650-232-7426 • For information, email: info@heartandsoulinc.org

Need to Talk? Call our Peer Warm Line 650-231-2024 for instant access to peer support counselors and mentors www.heartandsoulinc.org

HOW TO GET TO OUR NEW LOCATION:



PUBLIC TRANSIT:

SAMTRANS Route 292 Bus Stop is located at Old Bayshore Hwy at Stanton, in front of our building. For more Route 292 information, click the link below: https://www.samtrans.com/routes/292?center=-122.35326%7E37.66617











Supporting Lifestyles Free From Addiction



Navigating the Behavioral Healthcare System

Voices of Recovery San Mateo County

Presenter: Brendan Winans

WHO WE ARE

- Voices of Recovery San Mateo County is the only Non-profit peer-run recovery services organization in San Mateo County for individuals seeking and maintaining long-term recovery from alcohol and other drug addictions.
- Established in 2009
- Voices uses the evidence-based Wellness Recovery Action Plan (WRAP) program
 - Serves 500 unduplicated participants per year, including low-income, BIPOC, and justice-involved populations.



WHAT WE PROVIDE

- Adult peer-led education, wellness, advocacy, and support in our peer groups:
 - Wellness Action Recovery Plan (WRAP)
 - Health and Wellness

• Mentor Program

• Volunteer and Job Opportunity for newly released residential program clients.



DEI / CULTURAL HUMILITY

- Voices of Recovery San Mateo County belief:
 - The recognition and acceptance of cultural diversity provides a source of strength by fostering a spirit of inclusiveness, cooperation, and collaboration.
 - Foster cultural humility:
 - Equal employment opportunity in our hiring, training, and promotion practices.
 - Partners with Health and Equity Initiatives in San Mateo County to support the diverse community



NEED FOR VOICES SERVICES

- Recovery services are important to beneficiaries in the recovery and wellness process.
 - o Increase substance use since Covid 19
 - Short stay in residential programs
- Voices is the agent that empowers participants to manage their health and wellness, by understanding their triggers and preparing actions plans to get well and stay well.
- Use of WRAP a holistic approach to address the whole person and their community, and is supported by peers, friends, and family members.



COVID-19 IMPACTS

Researchers have observed increases in substance use and drug overdoses in the United States since the COVID-19 pandemic was declared a national emergency in March 2020.

- Hybrid groups
- Diverse events



NEWS

- Recovery Happens Planning Committee
 - Every 1st Wednesday at 12pm. Zoom ID: 87931712852
- Juneteenth Planning Committee
 - Every Thursday at 12 pm., Zoom ID: 86554249455
- COMING SOON: Recovery Connection Drop in Center



VOICES CONTACT

Main office: (650) 802-6552

ShaRon Heath, Executive Director: (408) 505-1433

Veronica Antonelli, Administrative Assistant: (650) 643-6955

Greg Thompson, Supervisor: (650) 643-6952

Sydney Reynolds, Outreach Coordinator: (650) 643-6968

Brendan Winans, Advanced Level WRAP Facilitator: (650) 643-6965



HOURS OF OPERATION

Locations:

Belmont: 310 Harbor Blvd. Bldg E Belmont, CA 94002 Ph: (650)802-6552

South County: 1842 Bay Rd. East Palo Alto, CA 94303 Ph: (650) 289-7670 Fax: (650)321-7004

Day :	Hours:
Monday	10:00 - 7:00 pm
Tuesday	10:30 - 7:30 pm
Wednesday	9:00 - 6:00 pm
Thursday	10:30 - 7:30 pm
Friday	9:00 - 6:00 pm



IT'S OKAY TO ASK FOR HELP.

A CONTRACTING BE

CALIFORNIA CLUBHOUSE a community · a path · a purpose



NAVIGATING BEHAVIORAL HEALTHCAF

CALIFORNIA CLUBHOUSE a community - a path - a purpose

The structure of our organization and the services offered stem from the Clubhouse International Rehabilitation Model created in 1984 at Fountain House in New York. The model incorporates a work-ordered-day program that allows members to voluntarily participate in imperative work, form meaningful relationships, and reclaim their lives as they see fit.

Who?



California Clubhouse is a community of hope, dignity, & recovery that empowers individuals living with mental health challenges.







Why?

At our self-run community, members and staff work side by side to manage and maintain all aspects of the facility, prosperity of the organization, and quality of the services being offered. Our organization offers a unique social and vocational rehabilitant without clinical or psychiatric care. Rather than focusing on diagnosis we allow the individual to control the terms of their recovery and reach goals of their desire.



(650) 539-3345



info@californiaclubhouse.org veneziavargas@californiaclubhouse.org



210 Industrial Rd., Ste. 102 San Carlos, CA. 94070

Interested in Inquiring?

Reception is something a large percentage of our members love to participate in. When calling the Clubhouse phone number, you will likely be greeted by a member of our team who will be happy to assist. Practicing this has developed the skillsets of some of our participants who are now seeking administrative work and having great success! For those who prefer other contact methods, if you reach out to us via email (info@californiaclubhouse.org) a member of our team will get back to you in a timely manner.



Eligibility Essentials:

California Clubhouse's membership eligibility requirements emphasize how flexible the structure of our program is, designed to be fit for a wide range of individual's battling mental illness. The official requirements to become a member of our organization include; you must be 18 years or older, have received a mental health diagnosis from a certified healthcare provider, and we would like to ask that the prospective member have no recent history of violence.

EXPANDING OUR EQUITABLE EFFORTS

DEI & Cultural Humility <u>@ CA Clubhouse</u>

BHRS beautifully defined the word equity as; "The effort to provide different levels of support based on an individual's or group's needs, in order to achieve fairness in outcomes."

At California Clubhouse, we encourage our community to attend a list of weekly meetings that educate attendees on topics of diversity, equity, and cultural humility that we regularly broadcast in-house and via zoom. We continuously put effort towards incorporating the educational information collected from the initiative and equity meetings into our social events as well as in our work ordered day.





LGBTQIA+ Community Involvement

Currently, at California Clubhouse we regularly attend a monthly Pride Initiative meeting coordinated by BHRS. We are continuing to learn more about how we, as allies, can advocate for the expansion of governmental support and policy changes necessary to improving the equity of our nation. In addition to this, how we can apply effort towards ensuring our organization continues to expand the services available in an equitable and all-inclusive manner.

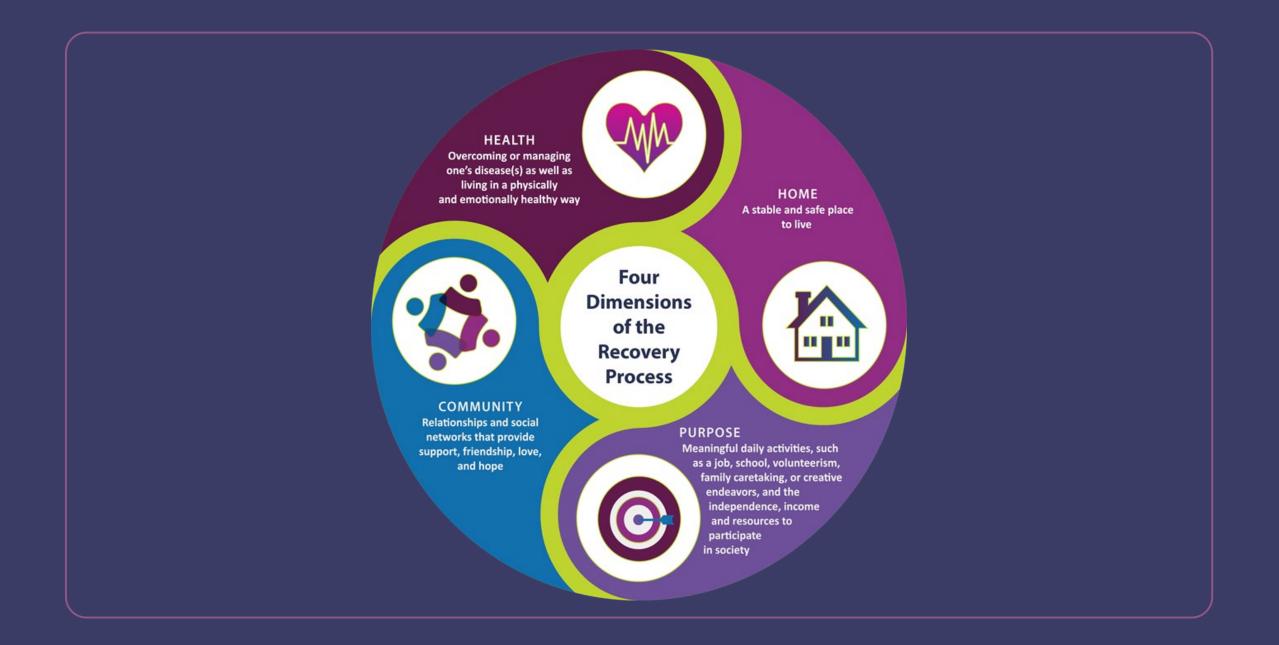
Lastly, we aim to educate and empower our members on their constitutional rights as well as how to advocate for themselves or someone else when discrimination is present. Unfortunately,

individuals living with mental health challenges are often mistreated in places of work and/or school and may not realize it or know how to demand change.



We don't heal in isolation, but in community.

S. Kelley Harrell



The importance of a sober support network in one's recovery cannot be underestimated, as it is often one of the biggest preventers of relapse.

Being part of a recovery community helps hold people accountable while reminding folks they are not alone, even on the bad days.

Community Support Services for Folks in Recovery

At Sitike, we provide referrals to a variety of community-based resources including: O Alcoholics Anonymous **O** Narcotics Anonymous O Sober Activity Groups O Al-Anon **O** Alateen **O**Recovery Housing **O**Recovery Cafes **O**Recovery Coaches



Addiction, Mental Health & Violence Prevention Services

Contact Information

Curtis Ota Program Manager 650-589-9305 cota@sitike.org